



SUPPORT AND DEVELOPMENT SERVICES



ARCHITECTURE CONSULTANCY

Our experienced jPOS developers will design, or assist you in the design of your jPOS or jPOS-EE application. We can be retained

to mentor your team during the development process.

DEVELOPER SUPPORT

The Developer Support contract provides responsive support by senior jPOS developers to your development team. We will respond with advice and recommendations within a guaranteed time frame. Inquiries are unlimited and we will assist with diagnosis of issues on non-production systems. The contract also provides facilities to request enhancements either to jPOS or your application, with all customizations performed at a pre-approved hourly rate.

FULL SERVICE DEVELOPMENT

Taking the Architecture Consultancy service one level further, we can design, implement and deliver an entire jPOS based solution, acting either as part of your development team, or as a fully outsourced provider. jPOS Solutions can develop new applications or assist you to migrate and optimize your existing applications in order to take advantage of new jPOS-6 features and techniques. Solutions created during a Development engagement can be fully supported via our support contract offerings.



PRODUCTION SUPPORT

Our Production Support service offers a proactive approach to maintaining the quality and integrity of your production deployments. We will notify you about the availability of important fixes to help you ensure your systems are protected. In addition, we will diagnose and handle with utmost priority issues arising in production on your systems.

OEM SECOND-LEVEL SUPPORT

Clients who ship products containing jPOS or jPOS-EE can leverage our OEM second-level support service that allows them to provide production support to their customers backed by our team.

TRAINING SERVICES

We regularly host 3 day jPOS Training seminars in Montevideo/Uruguay. These intense full-day sessions target existing jPOS users willing to get deep into the inner workings of jPOS, Q2 and jPOS-EE.

ONSITE CUSTOMIZED TRAINING

If coming to Montevideo is not an option, we provide ad-hoc on-site customized training specifically designed to meet your needs.

COMMERCIAL LICENSE

jPOS and jPOS-EE are distributed under the GNU GPL v2.0 license. If for any reason, the GPL is not suitable for you, we can provide it under a commercial license. jPOS commercial products provide functionality beyond what the open source code base does and are available with full support, documentation and consulting services.



ABOUT jPOS

jPOS is a Java® platform-based, mission-critical financial transaction/framework that can be customized and extended in order to implement financial interchanges. jPOS provides electronic payment and related solutions to retailers, payment processors and banks around the world.



ABOUT jPOS SOLUTIONS

jPOS Solutions is the company behind the jPOS project. Located in Montevideo Uruguay, and managed by key members of the jPOS community, jPOS Solutions provides consulting, training and development services to companies using jPOS.



CONTACT US:

Please visit <http://jpos.org/contact> or call us at +1.305.946.6729